

# Guía de Usuario

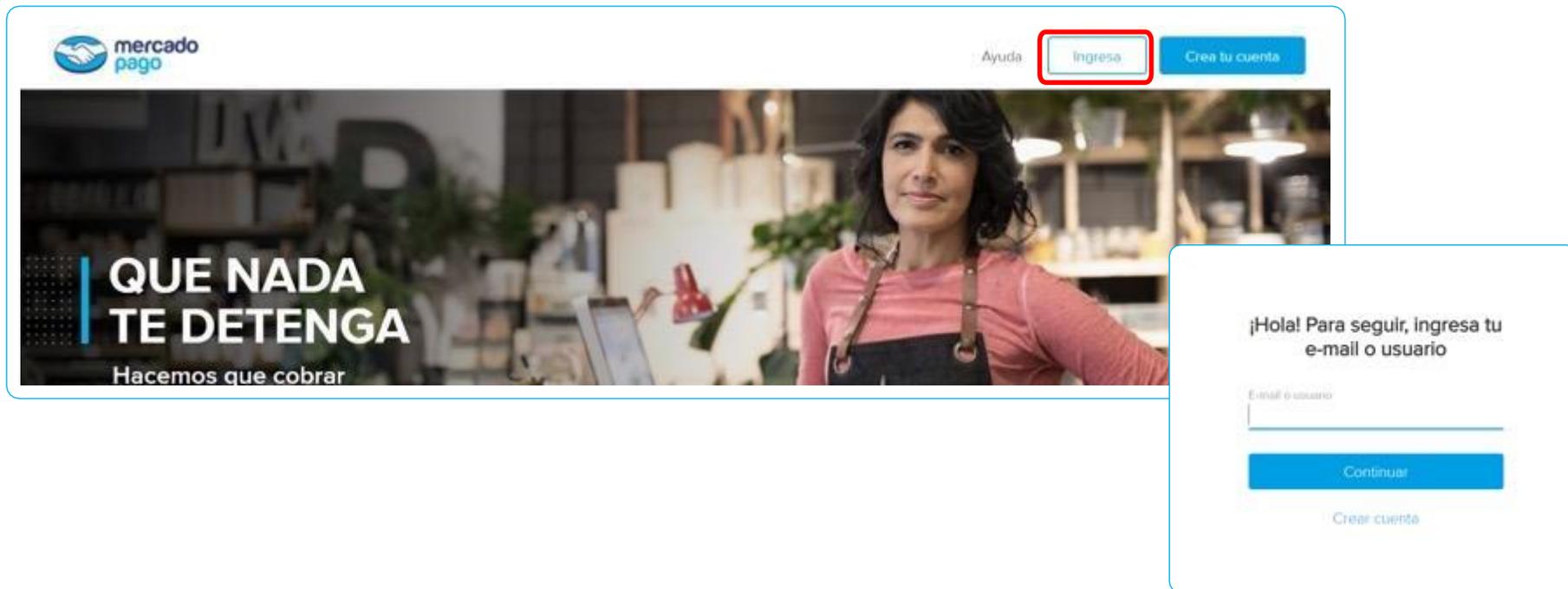
## Retiro de dinero



# INGRESA AL LINK:

<https://www.mercadopago.com.pe>

Si ya tienes cuenta, ingresa a Mercado Pago con el mismo correo con el que hiciste la compra

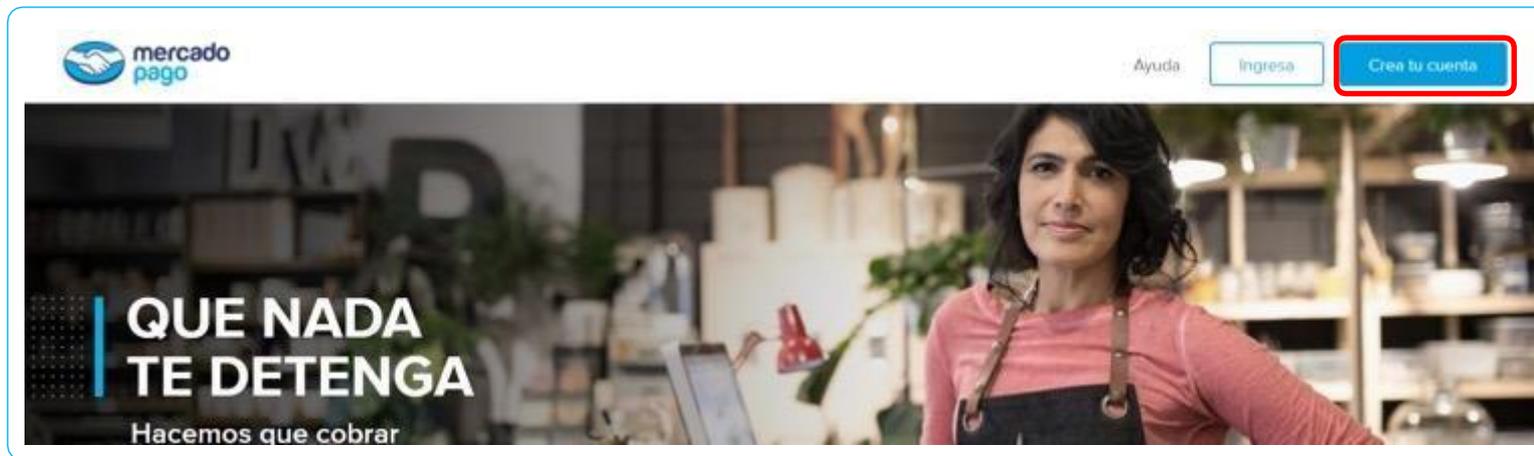


The image shows a screenshot of the Mercado Pago website's login page. At the top left is the Mercado Pago logo. In the top right corner, there are three links: "Ayuda", "Ingresa" (highlighted with a red box), and "Crea tu cuenta". Below the navigation bar is a large banner featuring a woman in a pink shirt and black apron working in a shop. The banner text reads "QUE NADA TE DETENGA" and "Hacemos que cobrar". On the right side, there is a white login form with the heading "¡Hola! Para seguir, ingresa tu e-mail o usuario". It contains a text input field for "E-mail o usuario", a blue "Continuar" button, and a link for "Crear cuenta" below it.

# CREA LA CUENTA DE MERCADO PAGO

Ingresa al link: <https://www.mercadopago.com.pe>

Si no tienes cuenta, crea una con el **mismo correo que hiciste la compra**

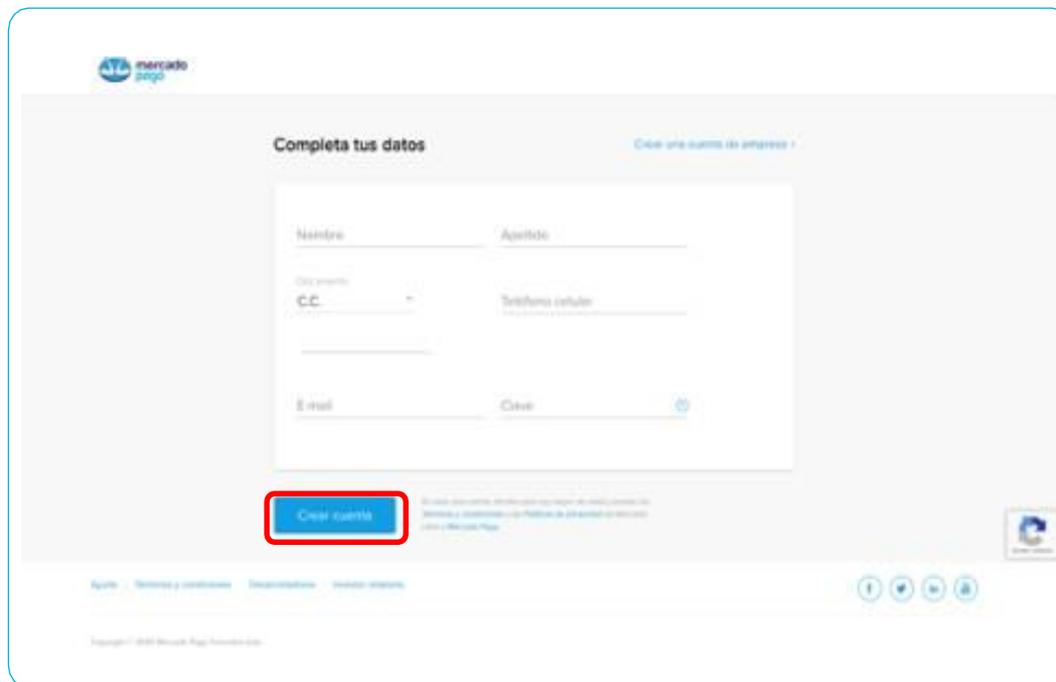


The screenshot shows the Mercado Pago website interface. In the top right corner, there are three navigation buttons: 'Ayuda', 'Ingresa', and 'Crea tu cuenta'. The 'Crea tu cuenta' button is highlighted with a red rectangular border. Below the navigation bar is a large banner image of a woman in a pink shirt and black apron standing in a shop. On the left side of the banner, the text reads: 'QUE NADA TE DETENGA' in large white letters, and 'Hacemos que cobrar' in smaller white letters below it. The Mercado Pago logo is visible in the top left corner of the banner area.

# CREA LA CUENTA DE MERCADO PAGO

Una vez aquí,  
cumplimenta tus datos con la información

Cuando finalices  
pincha en  
**CREAR CUENTA.**



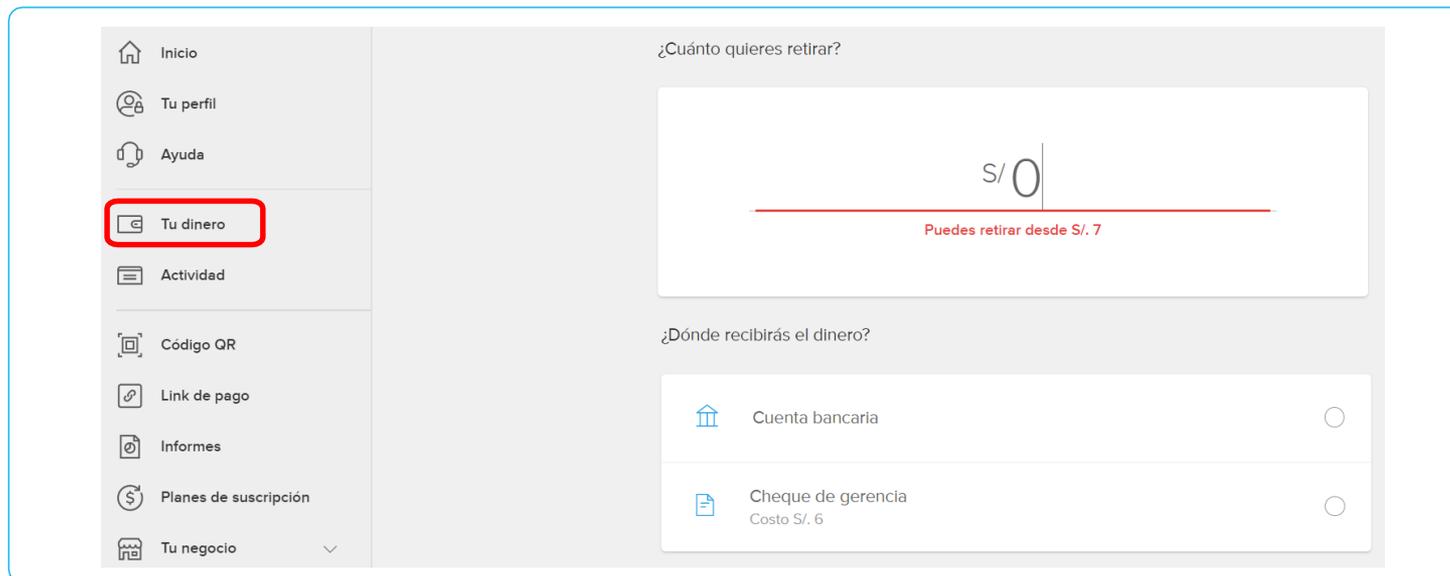
The screenshot shows the 'Completar tus datos' (Complete your data) step of the Mercado Pago account creation process. The form is titled 'Completar tus datos' and includes a link 'Crear una cuenta de empresa' in the top right corner. The form fields are arranged in a grid:

- Nombre (Name) and Apellido (Last name)
- Documento C.C. (Document ID) and Teléfono celular (Cellular phone number)
- Email and Clave (Password)

A red box highlights the 'Crear cuenta' (Create account) button at the bottom of the form. Below the button, there is a small disclaimer: 'Al crear una cuenta, aceptas los términos y condiciones de uso y privacidad de Mercado Pago.' At the bottom of the page, there are links for 'Ayuda', 'Política y condiciones', 'Descargas', and 'Ayuda técnica', along with social media icons for Facebook, Twitter, YouTube, and Instagram. The footer text reads 'Copyright © 2015 Mercado Pago. Todos los derechos reservados.'

# RETIRAR DINERO

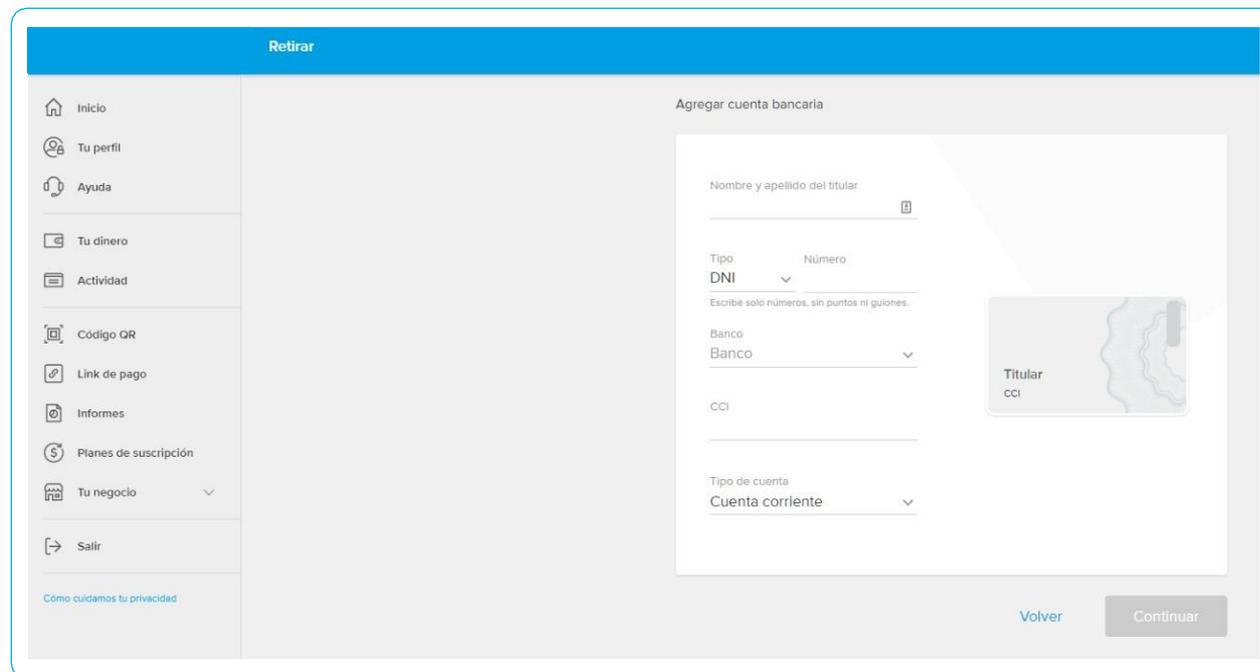
Accede a **TU DINERO**, **RETIRAR DINERO**, ingresa el monto, selecciona la opción Cuenta Bancaria y haz click en **CONTINUAR**.



The screenshot shows the Mercado Pago withdrawal interface. On the left is a navigation menu with the following items: Inicio, Tu perfil, Ayuda, **Tu dinero** (highlighted with a red box), Actividad, Código QR, Link de pago, Informes, Planes de suscripción, and Tu negocio. The main content area is divided into two sections. The top section, titled '¿Cuánto quieres retirar?', features a large input field containing 'S/ 0' and a red horizontal line below it. Below the input field, it states 'Puedes retirar desde S/. 7'. The bottom section, titled '¿Dónde recibirás el dinero?', lists two options: 'Cuenta bancaria' with a radio button and 'Cheque de gerencia' (Costo S/. 6) with a radio button.

Agrega los datos de tu cuenta bancaria y haz click en **CONTINUAR**.

El dinero lo encontrarás en tu cuenta bancaria en 48 horas hábiles.



The screenshot shows the 'Retirar' (Withdraw) screen in the Mercado Pago app. On the left is a navigation menu with options: Inicio, Tu perfil, Ayuda, Tu dinero, Actividad, Código QR, Link de pago, Informes, Planes de suscripción, Tu negocio, and Salir. The main area is titled 'Agregar cuenta bancaria' (Add bank account) and contains a form with the following fields: 'Nombre y apellido del titular' (Name and surname of the holder), 'Tipo' (Type) set to 'DNI', 'Número' (Number) with a note 'Escribe solo números, sin puntos ni guiones.' (Write only numbers, no dots or dashes), 'Banco' (Bank) set to 'Banco', 'CCI' (CIBICOD), and 'Tipo de cuenta' (Account type) set to 'Cuenta corriente' (Current account). A card image is shown on the right with 'Titular cci' (Holder current account) written on it. At the bottom right are 'Volver' (Back) and 'Continuar' (Continue) buttons.



# ¡Gracias!

